

# BH Care (formerly Harbor and Birmingham)

Branford, CT

Connecticut Dept of Mental Health and Addiction Services

Provider Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,366	3,561	-5%
	Admits	1,676	1,902	-12% ▼
	Discharges	1,884	1,894	-1%
	Service Hours	52,310	60,719	-14% ▼
	Bed Days	13,507	13,646	-1%
	S.Rehab/PHP/IOP	2,060	1,306	58% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	2,995	66.0%
	Community Support	396	8.7%
	Case Management	219	4.8%
	Employment Services	213	4.7%
	Social Rehabilitation	121	2.7%
	Residential Services	104	2.3%
<b>Forensic MH</b>			
	Forensics Community-based	324	7.1%
<b>Addiction</b>			
	Outpatient	163	3.6%

## Consumer Satisfaction Survey

(Based on 759 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		90%	80%	92%
✓ Overall		87%	80%	91%
✓ Access		87%	80%	88%
● Outcome		71%	80%	83%
● Recovery		67%	80%	79%

Satisfied % 
 Goal % 
 0-80% 
 80-100% 
 Goal Met 
 Under Goal

## Client Demographics

Age	#	%	State Avg
18-25	360	11%	15%
26-34	575	17%	24%
35-44	594	18%	19%
45-54	805	24%	22%
55-64	749	22%	15%
65+	274	8%	4%

Gender	#	%	State Avg
Female	1,780	53%	▲ 40%
Male	1,585	47%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,119	93%	▲ 75%
Hispanic-Other	110	3%	7%
Hisp-Puerto Rican	76	2%	12%
Unknown	54	2%	6%
Hispanic-Mexican	5	0%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	2,711	81%	▲ 65%
Unknown	222	7%	3%
Other	196	6%	13%
Black/African American	195	6%	16%
Asian	22	1%	1%
Multiple Races	11	0%	1%
Am. Indian/Native Alaskan	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%

Unique Clients 
 State Avg 
 > 10% Over State Avg 
 > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	102	-13% ▼
Admits	20	41	-51% ▼
Discharges	30	34	-12% ▼
Service Hours	1,772	2,107	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div><div></div></div>	35	39%	35%	39%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	60	98%	90%	96%	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 93%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 86%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>		<div></div>	<div></div>	<div></div>		<div></div>	75%
Discharges	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	92%
Services	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	92%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 40 Active Employment Services Programs

**BHH ADULT NAE**

BH Care (formerly Harbor and Birmingham)

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	20	115% ▲
Admits	23	20	15% ▲
Discharges	12	-	
Service Hours	13	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	58%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	78%
SA Screen Complete	0%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	79%	99%
Valid Axis V GAF Score	79%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	25%	50%	42%	-25% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		28	65%	60%	69%	5%
Stable Living Situation		32	74%	95%	86%	-21% ▼
Employed		1	2%	30%	22%	-28% ▼
Improved/Maintained Axis V GAF Score		11	31%	75%	53%	-44% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	74%	90%	86%	-16% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	9%	75%	65%	-66% ▼

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual
 Goal
 Goal Met
 Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs


Program Activity


Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	


Data Submitted to DMHAS by Month


	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%


1 or more Records Submitted to DMHAS


 > 10% Over

 < 10% Under

 Actual

 Goal

 Goal Met



 Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20		
Admits	20	-	
Discharges	2	-	
Service Hours	122	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation	<div><div></div></div>	11	55%	85%	79%	-30% 

Service Utilization








		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services	<div><div></div></div>	18	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 85%	98%


On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> N/A	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													8%
Services													25%

 > 10% Over     < 10% Under

 Actual     Goal     Goal Met     Below Goal

 1 or more Records Submitted to DMHAS

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	2,923	2,906	1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	77%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	86%
SA Screen Complete	0%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

## Discharge Outcomes

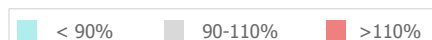
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	71%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	80%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	78%	60%	80%	18% ▲
✓ Stable Living Situation		9	100%	90%	98%	10%
● Improved/Maintained Axis V GAF Score		7	88%	95%	65%	-7%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	2,961 days	0.2	100%	90%	98%	10%



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							■						8%
Discharges							■						8%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	31	0%
Admits	9	10	-10%
Discharges	9	10	-10%
Service Hours	1,540	2,288	-33% ▼
Bed Days	7,994	7,820	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	89%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	83%
SA Screen Complete	0%	82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	97%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	89%	60%	68%	29% ▲
● Follow-up within 30 Days of Discharge		6	75%	90%	81%	-15% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	74%	60%	86%	14% ▲
● Stable Living Situation		28	90%	95%	96%	-5%
● Employed		1	3%	25%	8%	-22% ▼
● Improved/Maintained Axis V GAF Score		21	81%	95%	69%	-14% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	1,506 days	0.2	104%	90%	93%	14% ▲

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													67%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

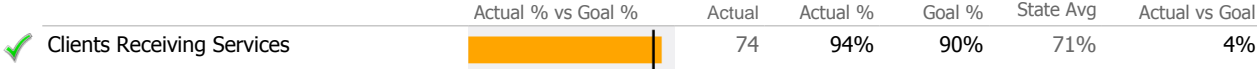
Actual Goal Goal Met Below Goal

\* State Avg based on 74 Active Supervised Apartments Programs

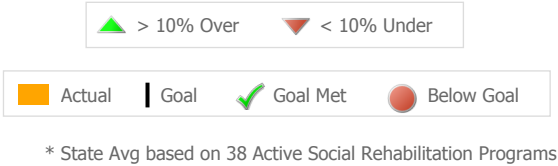
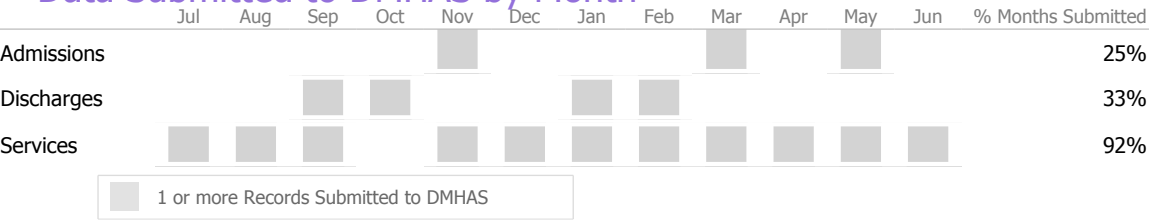
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	94	-4%
Admits	9	19	-53% ▼
Discharges	11	13	-15% ▼
Service Hours	6,434	13,779	-53% ▼
Social Rehab/PHP/IOP Days	1,763	132	1236% ▲

Service Utilization



Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	144	-13% ▼
Admits	35	51	-31% ▼
Discharges	34	57	-40% ▼
Service Hours	1,440	1,905	-24% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	58	46%	35%	39%	11% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	90	99%	90%	96%	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 88%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 69%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>			<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	92%
Services	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	92%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 40 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	108	7%
Admits	25	10	150% ▲
Discharges	10	17	-41% ▼
Service Hours	1,957	1,639	19% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	76%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	88%	78%
✓ SA Screen Complete	88%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	30%	50%	42%	-20% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		109	94%	60%	69%	34% ▲
✓ Stable Living Situation		112	97%	95%	86%	2%
✓ Improved/Maintained Axis V GAF Score		88	83%	75%	53%	8%
● Employed		15	13%	30%	22%	-17% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		105	99%	90%	86%	9%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		19	76%	75%	65%	1%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													67%
Services													100%

1 or more Records Submitted to DMHAS

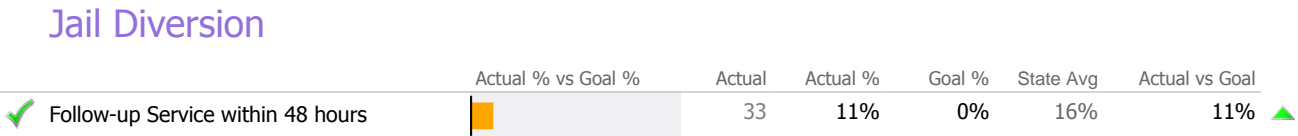
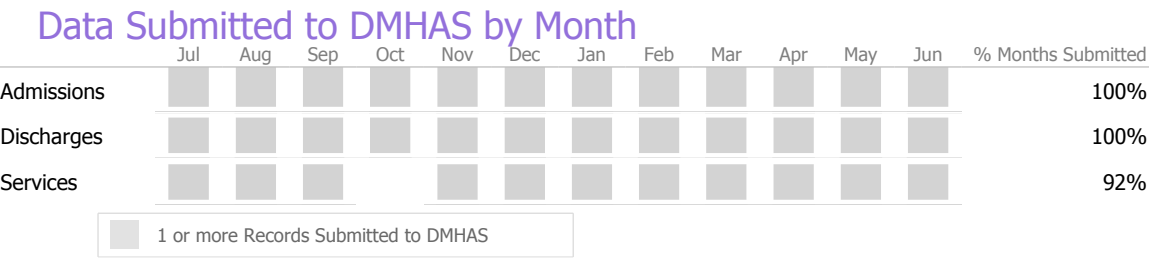
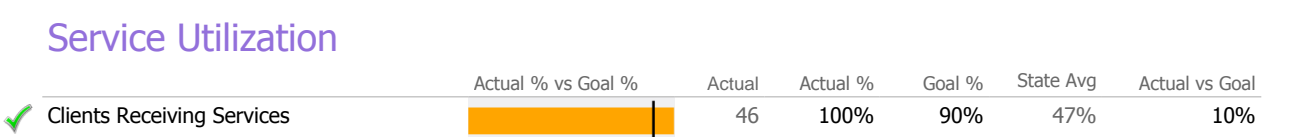
▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	200	190	5%
Admits	160	161	-1%
Discharges	174	151	15% ▲
Service Hours	613	595	3%



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	125	5%
Admits	37	30	23% ▲
Discharges	36	31	16% ▲
Service Hours	1,323	956	38% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	88%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	82%	78%
✓ SA Screen Complete	89%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	28%	50%	42%	-22% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		98	75%	60%	69%	15% ▲
✓ Stable Living Situation		129	98%	95%	86%	3%
✓ Improved/Maintained Axis V GAF Score		94	83%	75%	53%	8%
● Employed		17	13%	30%	22%	-17% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		95	100%	90%	86%	10%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		36	97%	75%	65%	22% ▲

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■	■	■	■	■	■	■	■	92%
Discharges		■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	143	170	-16% ▼
Admits	23	35	-34% ▼
Discharges	33	51	-35% ▼
Service Hours	2,334	2,511	-7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	44%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	83%
SA Screen Complete	0%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	94%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	55%	65%	69%	-10% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		109	76%	60%	80%	16% ▲
Stable Living Situation		121	84%	80%	92%	4%
Employed		11	8%	20%	12%	-12% ▼
Improved/Maintained Axis V GAF Score		101	76%	95%	60%	-19% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		111	100%	90%	98%	10%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 44 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	102	-7%
Admits	11	14	-21% ▼
Discharges	26	18	44% ▲
Service Hours	1,056	1,153	-8%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	63%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	78%
✓ SA Screen Complete	100%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	77%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	27%	50%	42%	-23% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		84	88%	60%	69%	28% ▲
✓ Stable Living Situation		93	97%	95%	86%	2%
● Employed		25	26%	30%	22%	-4%
● Improved/Maintained Axis V GAF Score		54	60%	75%	53%	-15% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	92%	90%	86%	2%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		7	64%	75%	65%	-11% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■							■	42%
Discharges	■	■	■	■			■		■	■	■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	17	35% ▲
Admits	6	3	100% ▲
Discharges	8	-	
Service Hours	456	428	7%

Recovery

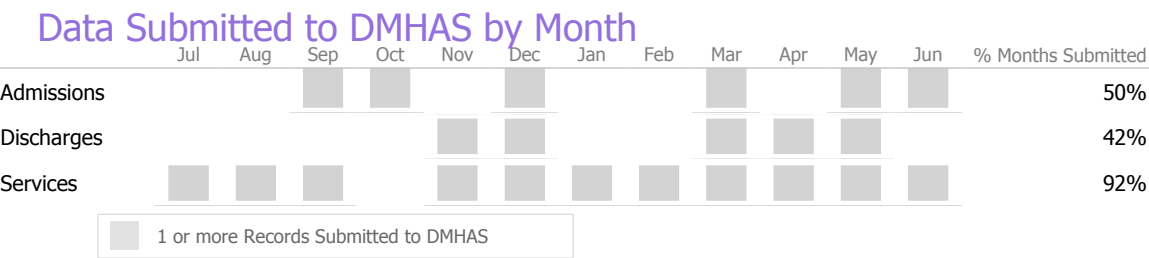
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	20	87%	85%	79%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	15	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 89%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div> 75%	80%



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	168	-3%
Admits	111	129	-14% ▼
Discharges	123	123	0%
Service Hours	535	629	-15% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	97%
Valid TEDS Data	69%	93%
On-Time Periodic		
6 Month Updates	9%	49%
Cooccurring		
MH Screen Complete	64%	96%
SA Screen Complete	67%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	98%	94%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		50	41%	50%	53%	-9%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		127	74%	75%	90%	-1%
Employed		62	36%	50%	44%	-14% ▼
Abstinence/Reduced Drug Use		70	41%	55%	59%	-14% ▼
Stable Living Situation		135	79%	95%	90%	-16% ▼
Self Help		75	44%	60%	24%	-16% ▼
Improved/Maintained Axis V GAF Score		90	67%	75%	68%	-8%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		43	90%	90%	83%	0%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		78	74%	75%	80%	-1%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,269	1,337	-5%
Admits	461	529	-13% ▼
Discharges	474	528	-10%
Service Hours	9,502	9,940	-4%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	35%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	68%	78%
SA Screen Complete	71%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	99%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		141	30%	50%	42%	-20% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		865	65%	60%	69%	5%
Improved/Maintained Axis V GAF Score		853	74%	75%	53%	-1%
Employed		250	19%	30%	22%	-11% ▼
Stable Living Situation		1,046	79%	95%	86%	-16% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		833	97%	90%	86%	7%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		326	75%	75%	65%	0%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	32	16%	▲
Admits	11	7	57%	▲
Discharges	11	6	83%	▲
Service Hours	600	539	11%	▲

Data Submission Quality

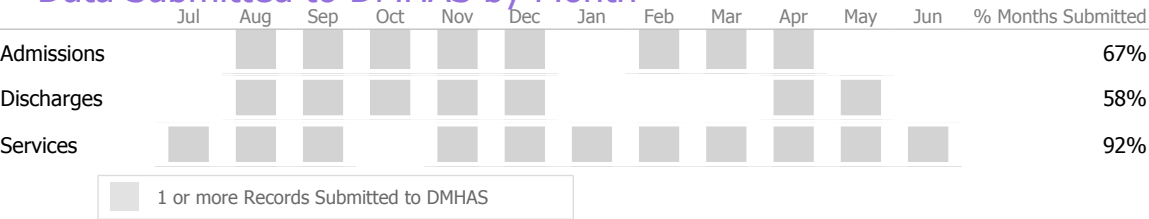
Data Entry	Actual	State Avg
Valid NOMS Data	87%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	38%	87%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	92%
SA Screen Complete	0%	90%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%
Valid Axis V GAF Score	95%	97%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	50%	74%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		25	68%	60%	87%	8%
Stable Living Situation		28	76%	85%	93%	-9%
Employed		0	0%	25%	12%	-25% ▼
Improved/Maintained Axis V GAF Score		24	69%	95%	77%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	100%	90%	96%	10%

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 42 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	12%	-25% ▼
Social Support		N/A	N/A	60%	87%	-60% ▼
Stable Living Situation		N/A	N/A	85%	93%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

< 10% Over > 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 42 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	1,092	1,095	0%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	77%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	86%
SA Screen Complete	0%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

## Discharge Outcomes

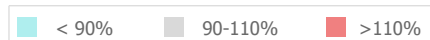
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	71%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	80%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	75%	60%	80%	15% ▲
✓ Stable Living Situation		4	100%	90%	98%	10%
✓ Improved/Maintained Axis V GAF Score		4	100%	95%	65%	5%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	2,499 days	0.2	99%	90%	98%	9%



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					1 or more Records Submitted to DMHAS								8%
Discharges					1 or more Records Submitted to DMHAS								8%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	253	261	-3%
Admits	82	95	-14% ▼
Discharges	102	87	17% ▲
Service Hours	3,142	4,257	-26% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	77%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	40%	83%
SA Screen Complete	40%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		52	51%	65%	69%	-14% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		220	85%	60%	80%	25% ▲
Stable Living Situation		219	85%	80%	92%	5%
Employed		33	13%	20%	12%	-7%
Improved/Maintained Axis V GAF Score		169	76%	95%	60%	-19% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		150	95%	90%	98%	5%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 44 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	5	40%	▲
Admits	2	-		
Discharges	4	-		
Bed Days	1,498	1,825	-18%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	83%
SA Screen Complete	0%	82%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	60%	68%	15% ▲
Follow-up within 30 Days of Discharge		3	100%	90%	81%	10%

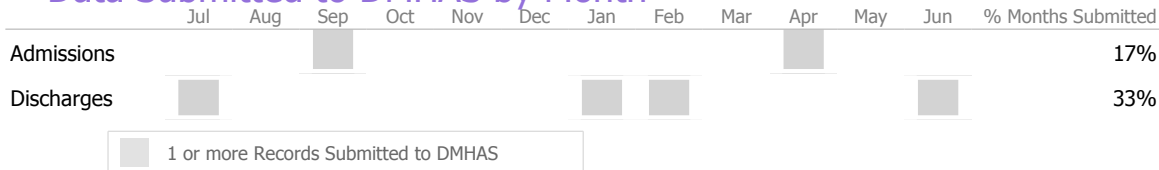
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	86%	60%	86%	26% ▲
Stable Living Situation		7	100%	95%	96%	5%
Employed		0	0%	25%	8%	-25% ▼
Improved/Maintained Axis V GAF Score		3	50%	95%	69%	-45% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,944 days	0.3	82%	90%	93%	-8%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

\* State Avg based on 74 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	20	15% ▲
Admits	9	7	29% ▲
Discharges	9	6	50% ▲
Service Hours	1,023	1,376	-26% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic		
6 Month Updates	82%	87%
Cooccurring		
MH Screen Complete	33%	92%
SA Screen Complete	33%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	50%	74%	17% ▲

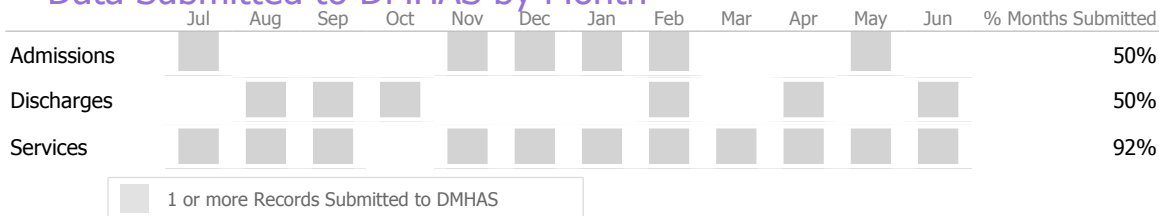
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	91%	60%	87%	31% ▲
● Stable Living Situation		19	83%	85%	93%	-2%
● Employed		0	0%	25%	12%	-25% ▼
● Improved/Maintained Axis V GAF Score		15	75%	95%	77%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	96%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

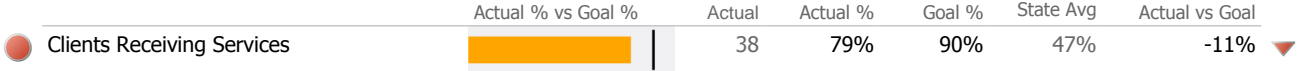
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 42 Active Residential Support Programs

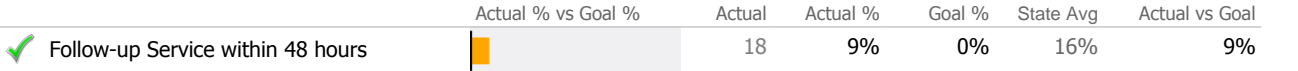
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	146	-12% ▼
Admits	65	97	-33% ▼
Discharges	84	85	-1%
Service Hours	203	198	3%

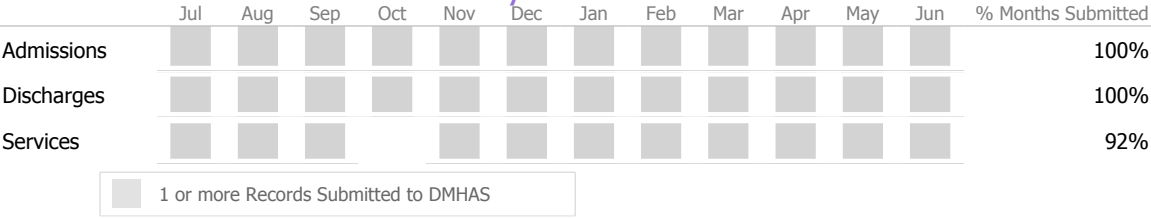
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



 > 10% Over     < 10% Under

 Actual     Goal     Goal Met     Below Goal


\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs




Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	29	62% ▲
Admits	22	7	214% ▲
Discharges	21	4	425% ▲
Service Hours	842	525	60% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Stable Living Situation	<div><div></div></div>	32	68%	85%	90%	-17% ▼

Service Utilization

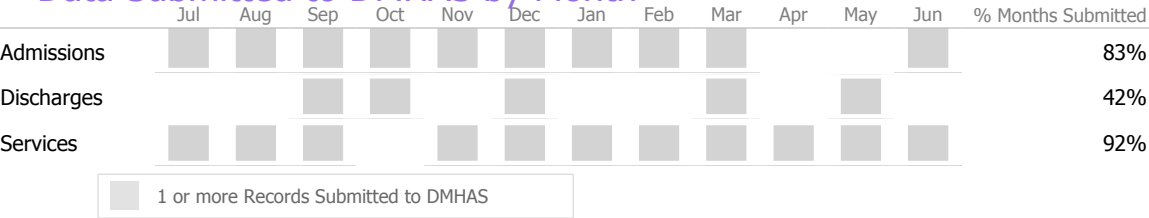
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services	<div><div></div></div>	26	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 65%	97%

On-Time Periodic	Actual	State Avg
 6 Month Updates	<div><div></div></div> 76%	71%

Data Submitted to DMHAS by Month



 > 10% Over     < 10% Under

Actual

Goal

 Goal Met


 Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	2	2	0%
Discharges	4	2	100% ▲
Service Hours	107	180	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Stable Living Situation	<div><div></div></div>	6	67%	85%	79%	-18% ▼

Service Utilization

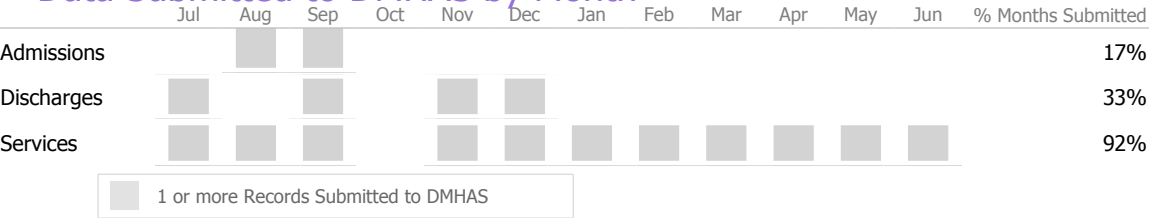
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services	<div><div></div></div>	5	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 63%	98%

On-Time Periodic	Actual	State Avg
 6 Month Updates	<div><div></div></div> 80%	80%

Data Submitted to DMHAS by Month




 > 10% Over

 < 10% Under

 Actual

 Goal

 Goal Met

 Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,408	1,567	-10% ▼
Admits	423	548	-23% ▼
Discharges	573	583	-2%
Service Hours	10,126	10,279	-1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	86%	78%
SA Screen Complete	86%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		291	51%	50%	42%	1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,274	87%	60%	69%	27% ▲
✓ Improved/Maintained Axis V GAF Score		1,018	79%	75%	53%	4%
● Stable Living Situation		1,332	91%	95%	86%	-4%
● Employed		371	25%	30%	22%	-5%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		885	99%	90%	86%	9%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		275	66%	75%	65%	-9%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

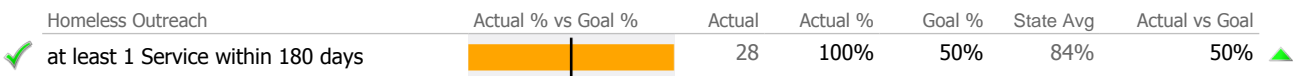
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs

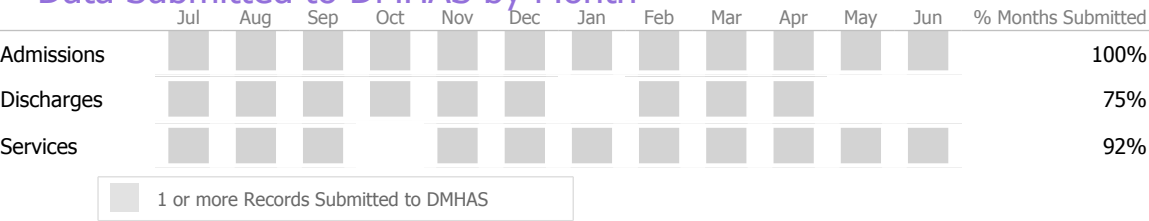
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	44	-7%
Admits	28	36	-22% ▼
Discharges	25	29	-14% ▼
Service Hours	370	520	-29% ▼

Service Engagement



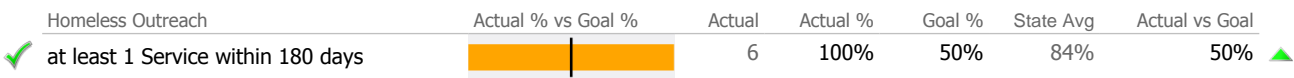
Data Submitted to DMHAS by Month



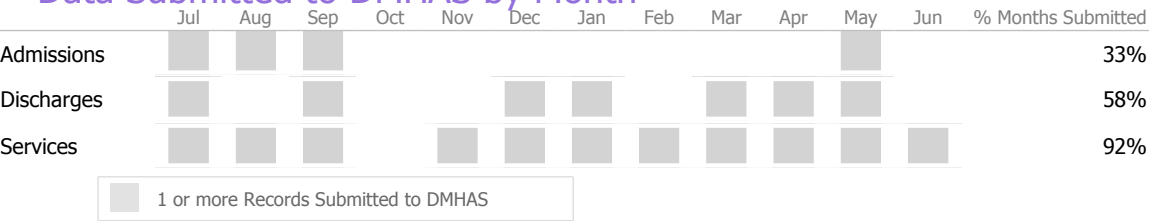
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	41	-44%	▼
Admits	6	16	-63%	▼
Discharges	13	25	-48%	▼
Service Hours	687	1,075	-36%	▼

Service Engagement



Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	2	-50% ▼
Discharges	2	1	100% ▲
Service Hours	501	383	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	11	92%	85%	79%	7%

Service Utilization

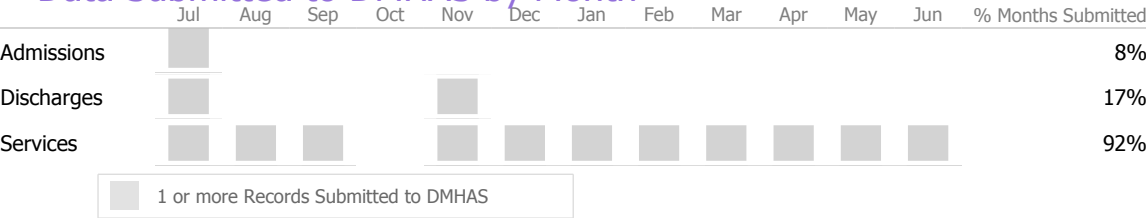
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	10	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 97%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 70%	80%

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

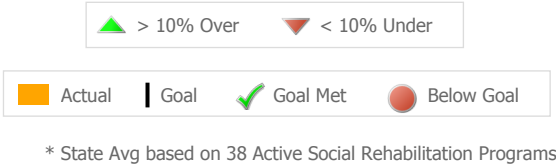
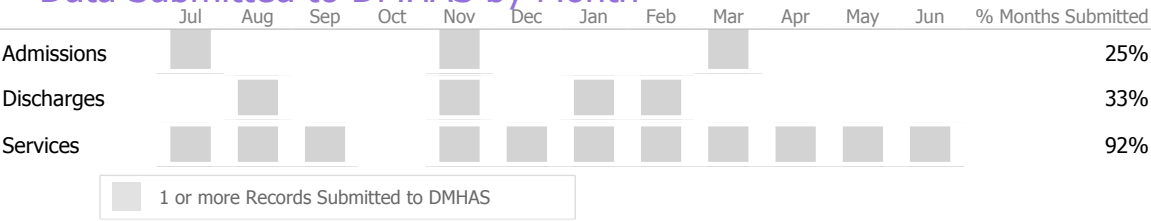
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	35	-11% ▼
Admits	3	9	-67% ▼
Discharges	11	6	83% ▲
Service Hours	534	-	
Social Rehab/PHP/IOP Days	297	1,174	-75% ▼

Service Utilization

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div><div></div></div>	21	100%	90%	71%	10%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	56	23% ▲
Admits	41	23	78% ▲
Discharges	38	26	46% ▲
Service Hours	4,433	3,460	28% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	92%	50%	56%	42% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		54	76%	60%	65%	16% ▲
Stable Living Situation		57	80%	80%	82%	0%
Employed		13	18%	20%	12%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	97%	90%	67%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													75%
Services													92%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 31 Active Standard Case Management Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div></div>	N/A	N/A	85%	91%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	73%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 9 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	89%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	83%
SA Screen Complete	N/A	82%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	8%	-25% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	69%	-95% ▼
Social Support		N/A	N/A	60%	86%	-60% ▼
Stable Living Situation		N/A	N/A	95%	96%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 74 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29		
Admits	29	-	
Discharges	3	-	
Service Hours	645	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	96%
On-Time Periodic		
6 Month Updates	63%	65%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	50%	56%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		19	66%	60%	65%	6%
Employed		4	14%	20%	12%	-6%
Stable Living Situation		19	66%	80%	82%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	92%	90%	67%	2%

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 31 Active Standard Case Management Programs